

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

The Utility Consumers' Action Network (UCAN),

Complainant,

vs.

Pacific Bell Telephone Company,

Defendant.

Case 02-01-007  
(Filed January 7, 2002)

Investigation on the Commission's Own Motion into the Operations, Practices, and Conduct of Pacific Bell Telephone Company (U 1001 C), Pacific Bell Internet Services, and SBC Advanced Solutions, Inc. (U 6346 C) to Determine Whether They Have Violated the Laws, Rules and Regulations Governing the Inclusion of Charges for Products or Services on Telephone Bills.

Investigation 02-01-024  
(Filed January 23, 2002)

**ADMINISTRATIVE LAW JUDGE'S RULING  
ON PACIFIC BELL TELEPHONE COMPANY'S (U1001C)  
MOTION TO COMPEL PRODUCTION OF INFORMATION  
AND DOCUMENTS FROM UCAN**

On April 9, 2002, Pacific Bell Telephone Company (Pacific Bell) filed a motion to compel production of information and documents from the Utility Consumers' Action Network (UCAN). On April 19, 2002, UCAN filed its response to Pacific Bell's motion to compel. On April 23, 2002, Pacific Bell filed

its reply to UCAN's response pursuant to the telephone call authorization granted by the Administrative Law Judge James C. McVicar. On May 2, 2002, the parties argued the motion by telephone before Administrative Law Judges Carol Brown and James C. McVicar. Oral rulings were made at that time, which are memorialized in this ruling.

Having considered Pacific Bell's motion and its supporting papers, UCAN's response and Pacific Bell's reply, and having found good cause:

**IT IS RULED** that UCAN shall produce to Pacific Bell:

1. All Pacific Bell DSL-related documents that do not have unique office identifiers by May 13, 2002.
2. All Pacific Bell DSL-related documents that have unique office identifiers and that UCAN will use in these proceedings by June 10, 2002.
3. All documents related to the DSL-related billing complaints of customers who have authorized UCAN's disclosure of their identity by May 13, 2002.
4. All documents related to the DSL-related billing complaints of customers who have not authorized UCAN's disclosure of their identity, subject to redaction of each customer's name and other identification information except for the last four digits of each customer's telephone number(s), by May 13, 2002.

Dated May 15, 2002, at San Francisco, California.

/s/ CAROL A. BROWN

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Carol A. Brown  
Administrative Law Judge

**CERTIFICATE OF SERVICE**

I certify that I have by mail, and by electronic mail, to the parties to which an electronic mail address has been provided, this day served a true copy of the original attached Administrative Law Judge's Ruling on Pacific Bell Telephone Company's (U1001C) Motion to Compel Production of Information and Documents from UCAN on all parties of record in this proceeding or their attorneys of record.

Dated May 15, 2002, at San Francisco, California.

/s/ TERESITA C. GALLARDO  
Teresita C. Gallardo

**N O T I C E**

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to insure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

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The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074, TTY 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.